R.P.L.
[redacted]
Greenville, VA 24440-9750

March 10, 1999

Mr. Joseph G. Condo
3836 Churchville Avenue
Churchville, VA 24421

Dear Joe,

I wanted to thank you formally for all the effort and interest you contributed to making Supaflu do the right thing for us. Both Richard and I are certain that it was your strong sense of honor and integrity which brought about our being reimbursed with interest for our investment in lining the chimney.

In any age, outstanding integrity is a very rare commodity, and in our present age it is a collector's item. We are very moved and appreciative that you took such a high road when you really had no obligation to do so. We want you to know how very much we appreciate all your work and contribution to our reimbursement. We will, of course, be delighted to be used as references for you and your company and work.

It is a real pleasure to know someone of your caliber.

Sincerely, R. P. L.

[redacted]